Application & Website Development Process: VIC vs. Time & Materials

The comparison below attempts to describe the different processes that guide service development for the State between working with VIC versus working with a typical Time-and-Materials company. The comparison is based upon a hypothetical mid-range online service requiring approximately 150 hours of development time @ $125/hour. We have made several assumptions about timelines regarding the T&M process with assistance from SOV management.

Working with VIC
Application & Website Development Process   *if fee generating service, add 6 weeks for approval*

- Online Service Need Identified by Agency
  Meeting with VIC   Week 1

- Requirements Gathering   Week 2

- Statement of Work
  Proof-of-Concept Prototyping   Weeks 3-5

- Development   Weeks 6-9   12-17*

- Testing   Weeks 10-11   18-19*

- Scanning (AppScan, SAS-70)   Week 12   20*
  *VIC is fully PCI-DSS compliant for payment card services

- Launch   Week 13   21*

- Proactive & No-Cost Updates   Ongoing

- Maintenance & Support   Ongoing

Total Cost to State of Vermont: **$0 & 13-21 weeks**
    (VIC cost: $23,430 +$4,680 M&S)

Working with Typical Software Company through "Time & Materials" funding
Application & Website Development Process

- Web Service Need Identified
  Online Service Need Identified by Agency   Week 1

- RFP Process – (Posting, Response, Reviews, Selection)   Weeks 2-17

- Requirements Gathering   (typically longer, and no prototypes)
  Statement of Work & other documentation   Weeks 18-24

- Development   Weeks 25-28

- Testing   Week 29-30

- Scanning   Week 31

- Launch   Week 32

Minimum Total Cost to State of Vermont: **$23,430 & 32 weeks**

  *does <u>not</u> include maintenance & support, change request costs, overruns, or feature upgrades